

# GSE & RAMP-OPS AFRICA

## Sofitel Casablanca, 11<sup>th</sup> – 13<sup>th</sup> June 2019

### Overcoming Operational Challenges in Africa

#### Tuesday 11<sup>th</sup> June

08:00 am	<b>Contractor build-up of stands</b>
12:00 pm	<b>Registration Opens</b>
17:00 pm	<b>Exhibitor's set-up</b>
19:30 pm to 22:00 pm	<b>Welcome Reception</b>

#### Wednesday 12<sup>th</sup> June

08:00 am to 17:00 pm	<b>Registration Open</b>
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#### African Market

09:00 am to 09:15 am	<p><b>Chairman's opening remarks</b></p> <p>The chairman opens the conference with the state of the African market and how its unique perspective can inform the rest of the industry. What are the operational challenges in airside operations in Africa? How is GSE being used in the continent and can it be improved?</p> <p><a href="#">Paul Drever, GSE Engineering and Standards at Menzies Aviation</a></p>
09:15 am – 09:40 am	<p><b>How potable water reduces fuel consumption</b></p> <p>By limiting the amount of water could the savings in weight at least be 50 kg by reducing the amount of water with 20 per cent which corresponds to a fuel saving.</p> <p><a href="#">Wail Alameen, General Manager, Standard Aviation Services (SAS)</a></p>
09:40 am to 09:45 am	<b>Q&amp;A</b>
09:45 am to 10:10 am	<p><b>The benefits of an alliance and how small changes can bring rewards</b></p> <p>European ground service alliance ground.net was launched in 2013 uniting local experts in an innovative multi-station network to provide customer airlines with a full palette of ground handling services. How does the ground.net alliance work? What are the benefits? How has high staff communication increased operational efficiency? What initiatives is ground.net driving to improve the business and ground handling operations?</p> <p><a href="#">Erik Strandgren, Managing Director &amp; Partner, ground.net</a></p>
10:10 am to 10:15 am	<b>Q&amp;A</b>

## Ground Support Equipment - GSE

10:15 am to 11:00 am	<p><b>“Ramp of the Future”</b> Impact on GSE and Ground Handling</p> <p><b>David Burgess, VP Global Fleet Management Swissport Group Services LLC</b></p>
11:00 am to 11:05 am	<b>Q&amp;A</b>
11:05 am to 11:35 am	<b>Networking refreshment break &amp; Viewing of Exhibition</b>
11:35 pm to 12:00 pm	<p><b>GSE Operations – Part 1</b> Speedy access to spare parts and technical support – How to solve the challenge.</p> <p><b>Kehinde Abioye, Technical Director, Engequip Concepts LLC</b></p>
12:00 pm to 12:05 pm	<b>Q&amp;A</b>
12:05 pm to 12:30 pm	<p><b>GSE Operations – Part 2</b> GSE and the benefits of cost savings when it comes to spare parts, training and repairs, all types of GSE.</p> <p><b>Danny Vranckx, CEO, Aviaco GSE</b></p>
12:30 pm to 12:35 pm	<b>Q&amp;A</b>
12:35 pm to 13:00 pm	<p><b>What is Telematics in an Aviation Context?</b> The purpose of the presentation is to provide the audience with an overview about how much more an integrated and intelligent Telematics solution can deliver above an asset tracker / asset locating tool. Using real life examples the presenter will attempt to demonstrate how Telematics can provide a range of benefits to a GSE operator.</p> <p><b>Paul Holmes – Managing Director, Smart Asset Manager</b></p>
13:00 pm to 13:05 pm	<b>Q&amp;A</b>
13:05 pm to 14:30 pm	<b>Networking lunch &amp; Viewing of Exhibition</b>

## Safety & Training Africa Part 1

14:30 pm to 15:15 pm	<p><b>Leveraging technology to improve airside supervision and safety</b> This topical discussion opens a dialogue on how the industry can understand the importance of safety on the entire airside movement area and how to mitigate the risks involved. The discussion will entail raising awareness of safety hazards and risks commonly encountered in the dynamic and strict airside environment. Explore how ‘Ramp of the Future’ will support stakeholders to improve efficiency and maintain high safety standards.</p>
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Also, can the Internet of Things (IOT) impact positively when it comes to safety on the ramp?

**Dimitrios Sanos, Product Manager Airport & Ground Operations Training, IATA**

**Marja Aalto, Director, Air Transportation Development**

**Christoph Fladung, Sales-Marketing Manager, Atlas Avia**

15:15 pm to 15:20 pm **Q&A**

15:20 pm to 16:05 pm **“How does ISAGO benefit African Stakeholders?”**

Is IATA's safety audit of Ground Operations (ISAGO) effective in the management of ground handling services for airlines? What are the benefits for Africa?

**Basil Agboarumi, MD/CEO, Skyway Aviation Handling Co. PLC. (SAHCO)**

16:05 pm to 16:10 pm **Q&A**

16:10 pm to 16:40 pm **Increasing operational safety efficiency through aviation training**

Good quality training is vital to ensuring the safety of airside operations. As well as bolstering safety, operational efficiency can be improved with that same high-quality level of training.

We hear how a training programme of the highest level of quality is created and how this can boost operations.

**Amr Samir, CEO, Link Aero Trading Agency**

**Hatim E Adawi, Head of Ground Handling & Dangerous Goods**

16:40 pm to 16:45 pm **Q&A**

16:45 pm to 17:00 pm **Chairman's closing remarks**

**Paul Drever, GSE Engineering and Standards at Menzies Aviation**

17:00 pm **Networking & refreshments break**

19:00 pm to 22:30 pm **Networking Dinner**

## Thursday 13<sup>th</sup> June

08:30 am to 11:00 am **Registration open**

08:30 am to 09:00 am **Networking & refreshments break**

## Safety in Africa Part 2

09:15 am to 09:30 am **Chairman's opening remarks**

**Paul Drever, GSE Engineering and Standards at Menzies Aviation**

09:30 am to 10:00 am	<p><b>Preventing airside damage</b>  Handling aircraft safety is of utmost importance, what can be done to ensure the necessary procedures are followed. Is training enough? Can more be done to help staff on the ground to take more care?</p> <p><b>Tafadzwa A Zaza, Manager Ground Handling &amp; Airport Services, Air Zimbabwe</b>  <b>Paul Drever, GSE Engineering and Standards at Menzies Aviation</b></p>
10:00 am to 10:05 am	<b>Q&amp;A</b>
10:05 am to 10:20 am	<p><b>ISAGO’s new emergency response requirement. How does ISAGO benefit African stakeholders?</b>  We discuss the details of this new SMS initiative</p> <p><b>Herve Gueusquin – Air Business Consultants</b></p>
10:20 am to 10:30 am	<b>Q&amp;A</b>
10:30 am to 11:00 am	<b>Networking refreshment break</b>

### Training Session

11:00 am to 12:00 pm	<p><b>Training session – Pre- Use inspections of Ramp equipment.</b></p> <ul style="list-style-type: none"> <li>• Necessity of inspections</li> <li>• The repercussions of incorrect inspections</li> <li>• Component failures</li> <li>• A system of inspection</li> <li>• Baggage Tractor components essential to safe use and operation</li> </ul> <p><b>Nick Welch, Technical Director, RTITB</b></p>
12:00 pm to 12:15 pm	<p><b>Chairperson’s closing remarks</b>  <b>Paul Drever, GSE Engineering and Standards at Menzies Aviation</b></p>
12:15 pm to 13:45 pm	<b>Networking lunch &amp; End of conference</b>

The conference programme may be subject to change.

### END OF EVENT